



George Morino/TMS/Toyota
03/28/2007 02:00 PM

To Michael Collinsworth/TMS/Toyota@Toyota
cc Kirk Forsht/TMS/Toyota@Toyota,
raul_guzman@toyota.com, Ketan
Ranade/TMS/Toyota@Toyota
bcc

Subject Fw: ES 350 Owner's Manual

Michael:

Here is the pagee from the 2007 ES 350 Owner's Manual.



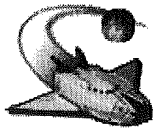
Owners Manual Page.pdf 2007 ES 350 OM Cover.JPG 2007 ES 350 OM .JPG

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----- Forwarded by George Morino/TMS/Toyota on 03/28/2007 01:58 PM -----



George Morino/TMS/Toyota
03/28/2007 12:38 PM

To Michael Collinsworth/TMS/Toyota
cc Kirk Forsht/TMS/Toyota, raul_guzman@toyota.com, Ketan
Ranade/TMS/Toyota@Toyota
Subject ES 350 Owner's Manual

Michael:

Per our discussion, if you can please change the verbiage to state "hooks" or "hooks (clips)". The 2007 ES 350 Owner's Manual (page 250) that we grabbed from a vehicle does states "hooks".

Once the changes are made, we'll send it to TMC for review.

Thanks!

George Morino
National Manager
Quality Compliance Department
Product Quality and Service Support